

HOW TO SET UP YOUR VOIP

Setting up VoIP on your Yealink Hardphone

You will need the following details:

- 1 **Account type** - it can be SIP or IAX
- 2 **Hostname**, eg: talk.webafrica.co.za
- 3 The **Default SIP port** is 5060.
- 4 **Username** – this is the username for your account. (the VoIP number)
- 5 **Password** – this is the password for your account.

You will find all of the above details in your customer zone.

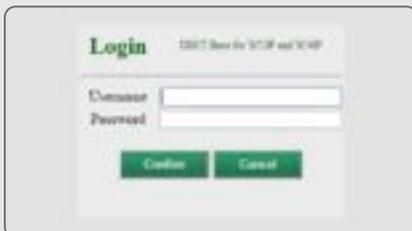
Go to: My Services >> Voice >> Account Details >> My Voice Phone >> **Account Settings**.

On your PC, open your browser and type in the devices IP address.

- To find your device's IP use a handset that is already associated with the connected base station.
- Press "**OK** > **Status**" and the relevant IP details will be displayed on the handset's screen. In other words, on the phone, press "**OK**" twice.
- Enter the IP address in your browser and log in
- The default login details are:

Username: **admin**

Password: **admin**.



MANUALLY CONFIGURE THE SIP ACCOUNT

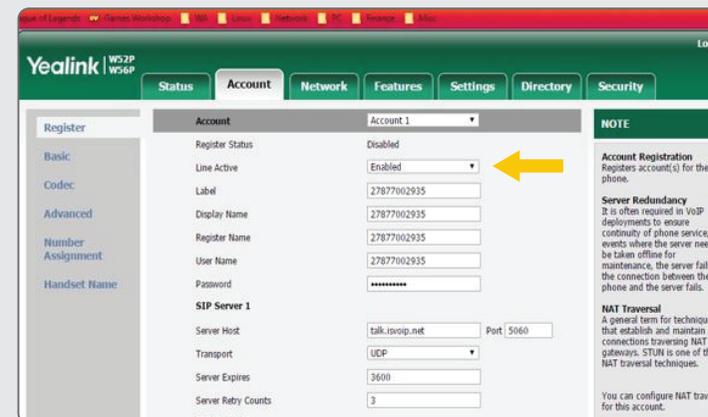
Click the "**Account**" Tab.



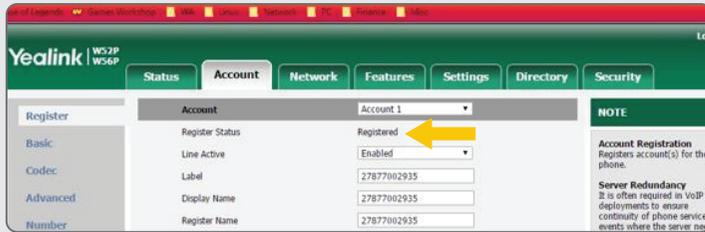
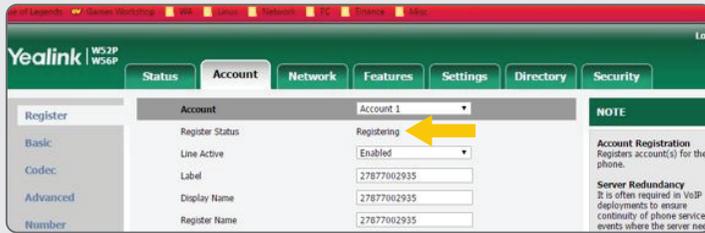
Set "**Line Active**" to "**Enabled**".

Now fill in all the fields using the information in your "**Account Settings**" page in your customer zone.

Hit "**Confirm**".



You will see the page refresh and change from a "Registering" state to a "Registered" state.

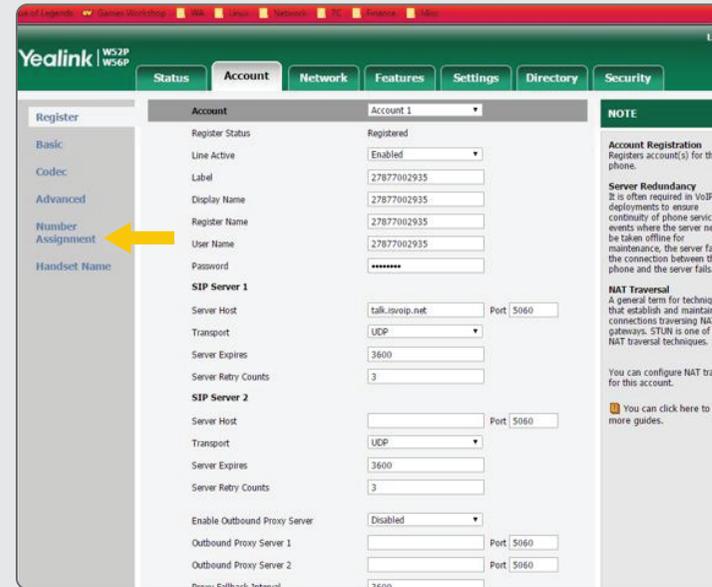


You're done!

ADDING ADDITIONAL HANDSET TO EXISTING LINE

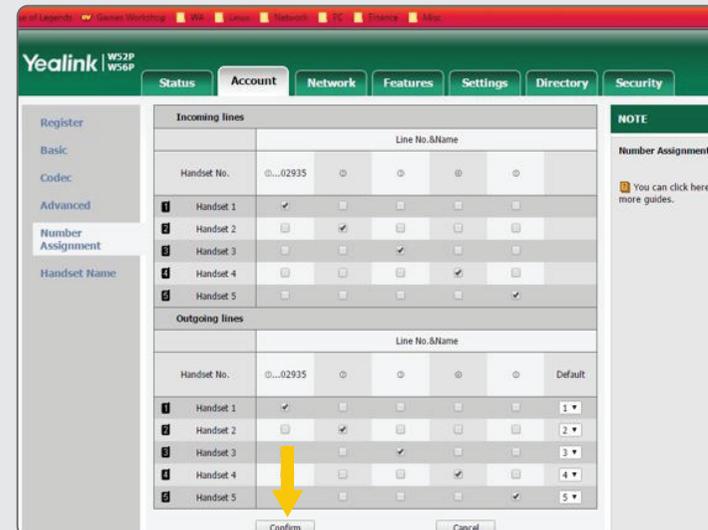
If you have two handsets and only one VoIP account, you will need to allocate both handsets to use the same line.

Select "Number Assignment" under the "Account" tab.



Make sure that both handsets are paired to the base station. Assign the second handset to the account you have configured on line 1.

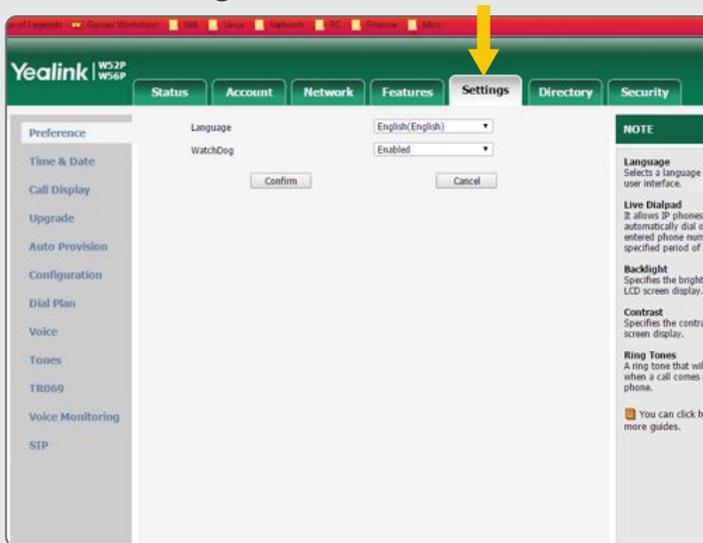
Hit "Confirm".



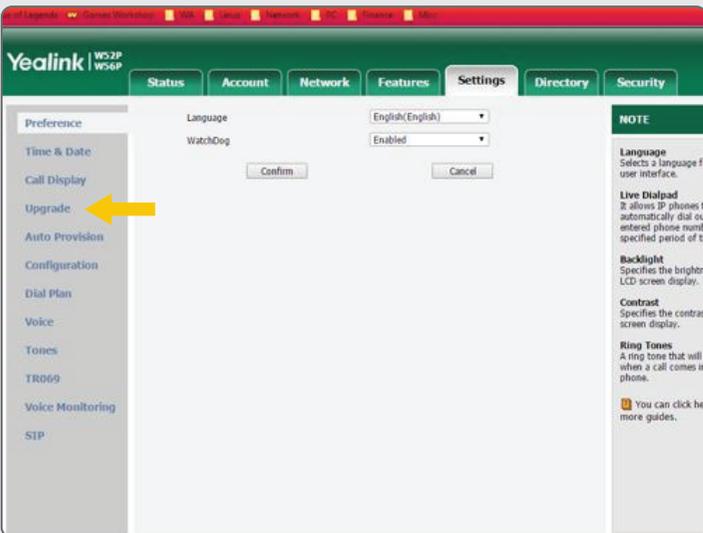
FACTORY RESET

If you ever need to reset the base station to clear all configurations, log into the device following the same steps outlined above..

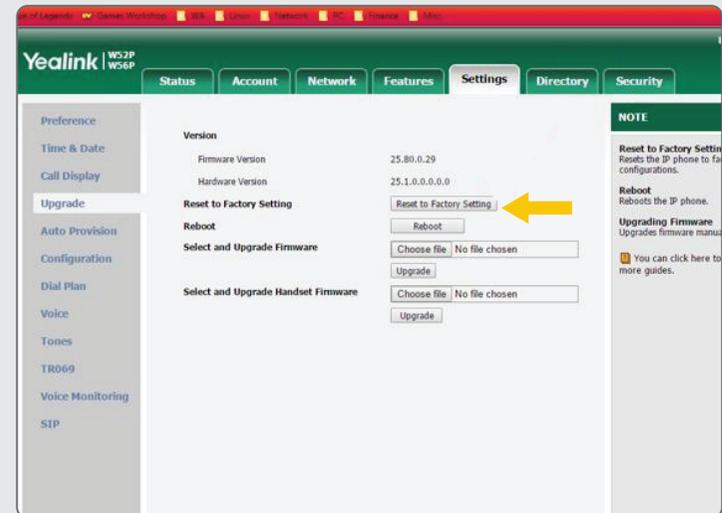
Select the **“Settings”** tab:



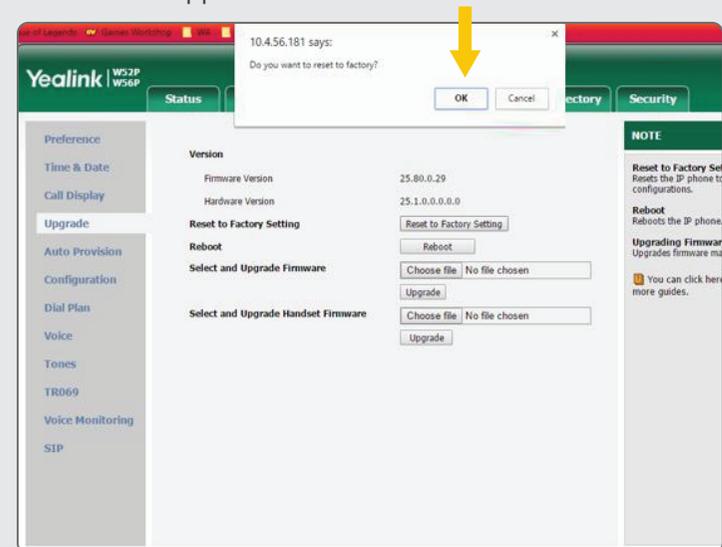
Select the **“Upgrade”** option.



Select **“Reset to Factory Setting”**.



Click **“OK”** to approve.



The device will take a few minutes to reset. Once reset, follow the steps above to reconfigure your device.