

HOW TO SET UP YOUR VOIP

Setting up VoIP on your Yealink Hardphone

You will need the following details:

- **O Account type** it can be SIP or IAX
- 8 Hostname, eg: talk.webafrica.co.za
- **Default SIP port** is 5060.
- **Username** this is the username for your account. (the VoIP number)
- **9 Password** this is the password for your account.

You will find all of the above details in your customer zone. **Go to** : *My Services* >> *Voice* >> *Account Details* >> *My Voice Phone* >> *Account Settings*.

On your PC, open your browser and type in the devices IP address.

- To find your device's IP use a handset that is already associated with the connected base station.
- Press "**OK** > **Status**" and the relevant IP details will be displayed on the handset's screen. In other words, on the phone, press "**OK**" twice.
- Enter the IP address in your browser and log in
- The default login details are: Username: **admin** Password: **admin**.

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	Codes Canad	

	Status	Account	Network	Features	Settings	Directory	Security
tatus		Version					NOTE
		Rittiware Version		25.88.0.29			
Candiset & Vol 19		Hardware Version		25.1.0.0.0/	3.0		It shows the version of firms and hardware.
		Sistement Port		Pv4			Network It shows the nateork settings Internet (WAN) port.
	1	UPv4 WAN Post Type		DHOP			Account It shows the repotration state of SIP accounts.
		WAN IP Address		10.4.50.28	i.		In the can click have to par
		Subnet Mask		255.255.24	0,0		more guides.
		Gateway		10.4.56.1			
		Premary DNS		196.220.59	199		
		Secondary DNS		0.8.8.8			
	1	Network Common					
		HAC Address		001565A0D	AC5		
		Link Shihar		Connected			

MANUALLY CONFIGURE THE SIP ACCOUNT

Click the "Account" Tab.

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Yealink W52P	Status	Account	Network	Features	Settings	Directory	Security	Log C
Register	Acc	count		Account 1	•		NOTE	
	Rec	ister Stat		Disabled			·	

Set "Line Active" to "Enabled".

Now fill in all the fields using the information in your "**Account Settings**" page in your customer zone.

Hit "Confirm".

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	Status Account Ne	twork Features Settings Direct	ory Security
Register	Account	Account 1	NOTE
4.000	Register Status	Disabled	The second s
Basic	Line Active	Enabled •	Account Registration Registers account(s) for the I
Codec	Label	27877002935	phone.
Advanced	Display Name	27877002935	Server Redundancy It is often required in VoIP
Number	Register Name	27877002935	continuity of phone service,
Assignment	User Name	27877002935	be taken offline for maintenance, the server fails
Handset Name	Password		the connection between the phone and the server fails.
	SIP Server 1		NAT Traversal
	Server Host	talk.isvoip.net Port 5060	A general term for techniques that establish and maintain IF
	Transport	UDP	gateways. STUN is one of the
	Server Expires	3600	nen usversa techniques.
	Server Retry Counts	3	You can configure NAT travel
	SID Conver 3		tor one second.

You will see the page refresh and change from a "Registering" state to a "**Registered**" state.

	Status Account Ne	twork Features Setting	s Directory	Security
Register	Account	Account 1		NOTE
Basic	Register Status	Registering Enabled		Account Registration Registers account(s) for the
Codec	Label	27877002935		phone.
Advanced	Display Name	27877002935		Server Redundancy It is often required in Vol deployments to ensure
Number	Register Name	27877002935		continuity of phone servi
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ealink wsee	status Account Ne	twork Features Setting	s Directory	Security
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flagend: av Caner W Balink WS2P Register Back	Status Account Register Status	twork Features Setting Account 1	s Directory	Security NOTE Account Protocology
ellegent w Ganet W ealink W50P Register Basic	Status Account Ne Account Ne Account Line Active	twork Features Setting Account 1 • Registerd	s Directory	Security NOTE Account Registration Registration
flegent w GanetW Calink W50P Register Basic Codec	Status Account Ne Register Status Line Active Label	twork Features Setting Account 1 • Reptand Enabled • 2787702935	s Directory	Security NOTE Account Registration Registers account(s) for phone. Server Redundancy
effegendi er Generati Calink (1952) Register Basic Codec Advanced	Status Account Ne Status Account Ne Account Line Active Libel Display Hame	twork Features Setting Account 1 • Registered 27877002935	s Directory	Security NOTE Acount Registration Protect Residence Security Security Security Security Security Security Security Security Security

You're done!

ADDING ADDITIONAL HANDSET TO EXISTING LINE

If you have two handsets and only one VoIP account, you will need to allocate both handsets to use the same line.

Select "Number Assignment" under the "Account" tab.

Vealink WS2P					Lo
	Status Account Net	work Features	Settings	Directory	Security
Register	Account	Account 1	y		NOTE
Baste	Register Status	Registered			Annual Residention
DdSiL	Line Active	Enabled	•		Registers account(s) for the
Codec	Label	27877002935			Server Redundancy
Advanced	Display Name	27877002935			It is often required in VoIP
Number	Register Name	27877002935			continuity of phone service, events where the server nee
Assignment	User Name	27877002935			be taken offline for maintenance, the server fails
Handset Name	Password				the connection between the phone and the server fails.
	SIP Server 1				NAT Traversal
	Server Host	talk.isvoip.net	Port	\$060	A general term for technique that establish and maintain
	Transport	UDP	•		connections traversing NAT gateways. STUN is one of th
	Server Expires	3600			NAT Daversal techniques.
	Server Retry Counts	3			You can configure NAT trav
	SIP Server 2				
	Server Host		Port	5060	more guides.
	Transport	UDP	•		
	Server Expires	3600			
	Server Retry Counts	3			
	Enable Outbound Proxy Server	Disabled	•		
	Outbound Proxy Server 1		Port	\$060	
	Outbound Proxy Server 2		Port	5060	
	Provy Fallback Interval	3600		1.0	

Make sure that both handsets are paired to the base station. Assign the second handset to the account you have configured on line 1.

Hit "Confirm".

(and) (and	Statu	s Acc	ount	twork	Features	Setti	ngs	Directory	Security
Register	In	coming lines							NOTE
tasic					Line No.8A	lame			Number Assignme
odac	н	andset No.	@02935		0	۵	0		
Idvanced		Handset 1	-				0		You can click he more guides.
avanceu		Handset 2	0		0		10		
issignment	8	Handset 3	0		~				
landset Name	۵	Handset 4	0		0		0		
	۲	Handset 5	0						
	Ou	tgoing lines							
					Line No.8A	lame			
	н	andset No.	©02935	٥	0	۲	٥	Default	
	۵	Handset 1	-			- 0		1.*	
	۲	Handset 2	0	×				2.*	
	8	Handset 3			*			3 🔻	
	٠	Handset 4					. 🕀	4.*	
	۲	Handset 5					~	5.*	

FACTORY RESET

If you ever need to reset the base station to clear all configurations, log into the device following the same steps outlined above..

Select the "**Settings**" tab:

	Status	Account	Network	Features	Settings	Directory	Security
Preference	Lan	guage		English(English)	•		NOTE
Time & Date	Wat	tchDog		Enabled	•		Language
Call Display		Confi	m		Cancel		Selects a lang user interface
Upgrade							Live Dialpas R allows IP p automatically entered phon
Configuration							specified peri Backlight Specifies the
Dial Plan							Contrast
Voice							Specifies the screen display
Tones TR069							Ring Tones A ring tone th when a call o phone.
Voice Monitoring							🛄 You can i
SIP							more guides

Select the "**Upgrade**" option.

	Status	Account	Network	Features	Settings	Directory	Security
Preference	Lan	guage		English(English)	-		NOTE
Time & Date	Wa	tchDog Confi	m	Enabled	Cancel		Language Selects a la user interfa
Upgrade	-						Live Dialp It allows IP automatical entered pho specified pe
Configuration							Backlight Specifies th LCD screen
Dial Plan Voice							Contrast Specifies th screen disp
Tones							Ring Tone A ring tone when a call phone.
Voice Monitoring							You car more guide
SIP							

Select "Reset to Factory Setting".

	Status	Account	Network	Features	Settings	Directory	Security
Preference							NOTE
Time & Date	Version	1					Reset to Factor
Call Display	Firm	ware Version		25.80.0.29			Resets the IP pho configurations.
can propriat	Han	dware Version		25.1.0.0.0.0	2		Reboot
Upgrade	Reset	to Factory Setting		Reset to Fact	tory Setting		Reboots the IP p
Auto Provision	Rebool	t		Reboot		<u> </u>	Upgrades firmiva
Configuration	Select	and Upgrade Firmw	vare	Choose file	No file chosen		You can click
Dial Blas				Upgrade			more guides.
Dian Plan	Select	and Upgrade Hand	set Firmware	Choose file	No file chosen		
Voice				Upgrade			
Tones							
TR069							
Voice Monitoring							
SIP							

Click "OK" to approve.

COMPICE WS6P	Status	OK Cancel ectory	Security
Preference Time & Date	Version		NOTE Reset to Facto
Call Display	Firmware Version Hardware Version	25.80.0.29 25.1.0.0.0.0	Resets the IP ph configurations.
Upgrade	Reset to Factory Setting	Reset to Factory Setting	Reboots the IP
Auto Provision	Reboot	Reboot	Upgrading Fin Upgrades firmw
Configuration	Select and Upgrade Firmware	Choose file No file chosen	🛄 You can cli
Dial Plan	Select and Upgrade Handset Firmware	Choose file No file chosen	more guides.
Voice.		Upgrade	
Tones			
TR069			
Voice Monitoring			
SIP			

The device will take a few minutes to reset. Once reset, follow the steps above to reconfigure your device.